



EXPERTS IN LED LIGHTING

LPE GROUP PTY LTD 2 YEAR WARRANTY (valid from date of invoice)

(Valid for all product supplied or delivered on or after the 1st Jan 2014)

CONDITIONS UNDER WHICH THIS WARRANTY APPLIES

A 2 year warranty is provided on the following basis:

- The product is used in accordance with the installation sheets provided, and installed by a qualified Electrical Contractor to AS/NZS 3000: 2007.
- Surge protection must be used in accordance with AS/NZS 1768:2007
- The product must be operated within the parameters of the ambient operating temperatures; operating hours and voltages listed, and must be clear of and not covered by any insulation.
- This Warranty becomes void immediately, should any part of the product be altered or repaired without written consent of LPE Group Pty Ltd.

This extended warranty covers product failures that are caused by defects in materials, production, design and in excess of anticipated failure rates based on the following equation.

Electronic LED Driver - Anticipated Failure Rate = 0.2% per 1000 burning hours

LED fixtures – Anticipated Failure Rate = 0.6% per 1000 burning hours

Proof of purchase will need to be provided with any claim made.

Once a valid warranty claim is made we will at our discretion repair or replace the product once returned to us. The design, dimension and performance of a replacement product may be different to the one being replaced. LPE Group reserves the right to make changes to products as deemed necessary without notice.

The Warranty does not cover:

1. Any ancillary costs which may occur in the removal and replacement of faulty product, including but not exclusive to freight, transport, scaffolding, etc. which must be borne by the buyer
2. Parts subject to normal wear.
3. Products and components affected by the ingress of water or moisture
4. Re-programming of any devices and or drivers
5. Product damaged by incorrect installation practices.

Please refer to Kopa Global website www.kopaglobal.com for 2 year extended warranty terms and conditions